



Pass Policies

The Town of Lexington has established the following LEXPRESS pass policies. Please review this information to understand the terms under which your pass is purchased. LEXPRESS is a public transit service. Boarding is based on available space. Riders seated and standing must comply with designated safety limits. Riders unable to be accommodated must wait for the next scheduled bus.

1. WHO can use this pass?

Only YOU, the person whose name appears on the card. Passes are non-refundable and non-transferable. It cannot be lent to anyone. Misuse may result in permanent confiscation.

2. HOW do I use this pass?

Each time you board LEXPRESS, please show the driver the front of the pass. If you do not have your pass, you must pay cash fare. An annual pass runs from July 1 through June 30 and is divided into four quarters identified by four colored cards. Be sure to check the dates and use the appropriate card: July through September, October through December, January through March, and April through June. Carry **ONLY the current card so that in case it is lost, replacement fees are limited to one quarter.**

3. WHAT if I lose my pass?

You can only replace a pass currently in use.

First Time

Report the loss immediately to the LEXPRESS Office at 781-861-1210. A message can be left on the answering machine at anytime. First Replacement costs are:

General: \$6 per month or any part of a month

Senior: \$3 per month or any part of a month

Example: if a General pass, valid April thru June, is lost in May, the replacement fee is \$12.

Second Time

Report the loss immediately to the LEXPRESS Office. You must wait one week after your report to purchase a replacement. Second replacement costs are:

General: \$10 per month or any part of a month

Senior: \$5 per month or any part of a month

Example: if a General replacement pass, valid April thru June, is lost in May, the replacement fee is \$20.

PASSENGER SAFETY

The following rules are enforced to promote the safety and comfort of all passengers. **Violators will not be permitted to ride LEXPRESS.**

- NO eating, drinking or smoking
- Hands, feet and head remain inside the bus at all times
- NO rude language, yelling or inappropriate behavior
- Graffiti and vandalism will be reported to the Lexington Police

Outbound stops in Lexington Center are limited to Depot Square, Routes #3 and #5 Mass. Ave. across from the Post Office, and Route #5 Grant St. next to Post Office.

Inbound stops in Center are limited to Depot Square, Routes #1, #3 at Town Hall, Rts #4, 5, 6 at MBTA stop across from Depot Square.

NO boarding once the bus leaves the curb in the LEXPRESS driveway. When exiting, please cross BEHIND the bus after it pulls away and traffic clears in both directions.