



Pass Policies

The Town of Lexington has established the following LEXPRESS pass policies. Please review this information to understand the terms under which your pass is purchased. LEXPRESS is a public transit service. Boarding is based on available space. Riders seated and standing must comply with designated safety limits. Riders unable to be accommodated must wait for the next scheduled bus.

1. WHO can use this pass?

Only YOU, the person whose name appears on the card. Passes are non-refundable and non-transferable. It cannot be lent to anyone. Misuse may result in permanent confiscation.

2. HOW do I use this pass?

Each time you board LEXPRESS, please show the driver the front of the pass. If you do not have your pass, you must pay cash fare. An annual pass runs from July 1 through June 30 and is divided into four quarters identified by four colored cards. Be sure to check the dates and use the appropriate card: July through September, October through December, January through March, and April through June. Carry the current card so that in case it is lost, replacement fees are limited to one quarter.

3. WHAT if I lose my pass?

First Time

Report the loss to the LEXPRESS Office at 781-861-1210. A message can be left on the answering machine at anytime.

First time replacement costs are:

General/Family Pass: \$6 per month or any part of a month

Senior/Special Needs Pass: \$3 per month or any part of a month

For example, a General pass valid July through September and lost in August, costs \$12 to replace.

Second time replacement costs are:

General/Family Pass: \$10 per month or any part of a month

Senior/Special Needs Pass: \$5 per month or any part of a month

For example, a General pass valid April through June and lost in May costs \$20 to replace.

PASSENGER SAFETY

The following rules are enforced to promote the safety and comfort of all passengers. Violators will not be permitted to ride LEXPRESS.

- In the Town Center, the bus can only stop at Depot Square. No boarding allowed once bus leaves the curb
- No eating, drinking or smoking
- Hands, feet and head remain inside the bus at all times
- No rude language, yelling or inappropriate behavior
- Graffiti and vandalism will be reported to the Lexington Police