



# Pass Policies

The Town of Lexington has established the following Lexpress pass policies. Please review this information to understand the terms under which your pass is purchased. Lexpress is a public transit service. Boarding is based on available space. Riders seated and standing must comply with designated safety limits. Riders unable to be accommodated must wait for the next scheduled bus.

## 1. Who can use this pass?

Only YOU, the person whose name appears on the card. Passes are non-transferable. It cannot be lent to anyone. Misuse may result in permanent confiscation.

## 2. How do I use this pass?

Each time you board Lexpress, please show the driver the front of the pass. If you do not have your pass, you must pay the cash fare. An annual pass runs from July 1 through June 30. A monthly pass runs for the entire calendar month in which it was issued.

## 3. What if I lose my pass?

Replacement passes can be issued after the administrative fee is paid via cash or check made out to the Town of Lexington. Replacement costs are:

- General/Family Pass: \$20
- Senior/Special Needs Pass: \$10

Mail or drop-off payment at the Community Center:

Attn: Lexpress  
39 Marrett Road  
Lexington, MA 07130

## 4. Can I get a refund?

Passes are refundable under certain circumstances. Call the Lexpress Office at 781-861-1210 to speak to a staff member.

## PASSENGER SAFETY

The following rules are enforced to promote the safety and comfort of all passengers. Violators will not be permitted to ride Lexpress.

- In the Town Center, the bus can only stop at Depot Square. No boarding allowed once bus pulls away from the curb.
- No smoking on the bus
- Hands, feet and head remain inside the bus at all times
- No rude language, yelling or inappropriate behavior
- Graffiti and vandalism will be reported to the Lexington Police